How To: Schedule an Online Academic Mentoring Appointment in TutorTrac

- Go to https://tutoring.asu.edu/onlinetutoring.
- Scroll down to “Online Subject Area Tutoring”. Click on the hyperlinked “Academic Mentoring” Title

**Online Subject Area Tutoring**

Online subject area tutoring is available for the courses listed below during the specified times. To access online tutoring, first view the schedule to see what tutors are working who can assist you with the specific subject you are interested in. Then, you can click on the Adobe Connect link listed below. Online writing tutoring is by appointment only. For online subject area tutoring, you can drop in and do not need an appointment. All times on the schedule are Arizona time (Arizona does not participate in Daylight Savings Time).

- **Appointment Required**
  - **Online Writing Tutoring**
    - Monday: 3 p.m. - 10 p.m.
    - Tuesday: 3 p.m. - 10 p.m.
    - Wednesday: 4 p.m. - 10 p.m.
    - Thursday: 3 p.m. - 5 p.m.
    - Friday: 2 p.m. - 10 p.m.
  - **Online Graduate Writing**
    - Monday: 2 p.m. - 6 p.m.
    - Tuesday: 2 p.m. - 4 p.m.
    - Wednesday: 4 p.m. - 6 p.m.
    - Thursday: 4 p.m. - 6 p.m.
  - **Appointment Required**
    - **Italian Tutoring**
      - Monday: 5 p.m. - 7 p.m.
      - Thursday: 5 p.m. - 6 p.m.
      - Sunday: 4 p.m. - 6 p.m.
    - **Spanish Tutoring**
      - Tuesday: 4 p.m. - 6 p.m.
      - Wednesday: 7 p.m. - 9 p.m.
      - Sunday: 2 p.m. - 4 p.m.

Online Subject Tutoring is open Sunday-Thursday 2p.m.-10p.m (Arizona Standard Time).

View the list of classes supported and the schedule of availability by subject.

Access online tutoring via Adobe Connect here or use TutorSearch.

- **Appointment Required**
  - **Academic Mentoring**
    - Monday: 1:30 p.m. - 4:30 p.m.
    - Tuesday: 10:30 a.m. - 12:00 p.m.
    - Wednesday: 7:00 p.m. - 9:00 p.m.
    - Thursday: 10:30 a.m. - 12:00 p.m.
    - Friday: 11:00 a.m. - 1:00 p.m.

What can academic mentor meetings assist with?

- Log in using your ASURITE ID
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- Click on “Search Availability” in the upper left hand corner.

- Click the down arrow on the “Center” box and select “Academic Mentors”
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- Step 1: Click the down arrow in the “Section” box.
- Step 2: Select the Online Mentor Meeting section option.

- Step 1: Click on the down arrow in the “Location” box.
- Step 2: Select “Online” to schedule an online appointment.
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- Click on the calendar icon to select a “To” and “From” date range to search for open appointments.

- Move the buttons to select a time range you want to search.
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- **Step 1**: Click on the days to select or unselect which days you want to search.
- **Step 2**: Click on the “Search” button.

Please wait while the system searches and pulls available appointments. This can take some time depending on how many students are currently using the system.

On the screen to the right, all available appointments for the date, time, and day range you selected will appear.
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- Click on the appointment time you would like to schedule.

- If you do not see this page, please go to page 8 of this document for troubleshooting tips.

- An “Appointment Entry” box will appear after you select a time. Verify that the subject, location, date, and time are what you wanted to select and hit “Save”.

Click to schedule a one on one appointment with Mark on 9/24/2014 from 9:00 AM to 9:30 AM.
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- Congratulations! You have booked an online academic mentoring appointment. Shortly after you book the appointment, you should receive an email to your ASU email address confirming your appointment with details on where to go for the appointment.

- This confirmation email will contain the url you need to access your appointment. Be sure to check your junk mail folder!

- Make sure you are attempting to access the schedule through Firefox or Chrome browser for best accessibility. If you are having difficulties seeing a schedule, clear your history and cookies in your browser.

- For questions, or to reschedule/cancel your appointment, you can call (480) 965-9072 Mondays through Fridays from 8am to 5pm.
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➢ TROUBLESHOOTING TIP: If you search for available appointments and no results are found, that means all appointments for the date, time, and day range you selected are currently booked. Adjust your date, time, and/or day ranges to search for more appointment availability.

➢ TROUBLESHOOTING TIP: If you have the ability to travel to different campus locations, you can also adjust the location to see if there is appointment availability at a different campus. Remember that only online appointments can be attended remotely. All other locations are in-person appointments.

➢ TROUBLESHOOTING TIP: Make sure you plan ahead to book your appointments at least 1-2 weeks in advance to avoid all times being booked.